

Please visit www.eidap.com for more information about the microchips I am using.

What is RFID?

Radio Frequency Identification (RFID), like barcode, magnetic stripe, voice data entry, and other automatic identification technologies, is an information acquisition technology. For more technical information, click here: [ABC's of RFID](#). RFID allows for more reliable, and error-free, collection of data in all kinds of environments, harsh and otherwise.

What is an animal "microchip"?

A transponder, or microchip, is a very small capsule, about the size of a grain of rice, that contains a computer chip which stores an identification code that is unique and specific to the animal which receives the implant. Microchips are very reliable, non-alterable, and will last the lifetime of your pet.

Where is the microchip implanted?

The microchip is placed under the skin on the back, just in front of the shoulder blades.

Is the microchip "trackable"?

No. While there are other devices on the market, such as collar-mounted GPS units, implanted microchips are not trackable. Your pet's microchip must be scanned, and the corresponding registration accessed for owner information.

Is this the same as the city licence?

No. Most municipalities require you to register your pet and licence them accordingly. Many offer discounts if your pet is also microchipped, but these are two different registrations. The microchip registration is global, and the city licence is local.

Does my pet's microchip need to be "activated"?

Microchips do not require activation. They must, however, be registered!

Who registers the microchip once it is implanted?

Whoever implanted the microchip must register that microchip, along with the animal and owner information, initially. This applies whether it was a veterinarian, breeder, or rescue group.

I just purchased/adopted my pet. How do I transfer the microchip registration to my name?

Our policy states that any changes to the EIDAP registry must be made by the registered owner on file and currently there are two options available. You can have the registered owner contact us by email registry@eidap.com to confirm you as the new owner. They will need to confirm the microchip number (15 digits) and be able to confirm all the information OR you can go online and complete the upgraded registration for a onetime fee of \$14. We will attempt to contact the registered owner ourselves to verify the change in ownership and notify you when it is complete. If you have questions or would like further details, please send an email or phone us during regular business hours.

This is my child's pet. Can I register them as the owner?

As long as your child is over the age of 18, yes. The person registered as the owner needs to be able to take legal responsibility for the pet and its registration.

My dog's breeder registered the microchip at the Canadian Kennel Club. Do I need to register with EIDAP?

Yes. EIDAP actually supplies the Canadian Kennel Club (CKC) with their microchips. This means that if your pet is ever picked up stray, the microchip prefix (the 956 at the beginning) will always lead to us first. For this reason, we strongly recommend that you register your dog with both the CKC (for the pedigree), and with EIDAP (for identification and recovery).

[Back to top](#)

What is an external tag?

The external tag is a small, round, metal tag that EIDAP provides. This tag has EIDAP's contact information, and a unique 5 or 6 digit number on it that we link to the microchip registration. This allows us to access the registration using either number. This tag also identifies your pet as having an EIDAP microchip.

[Back to top](#)

What is the difference between a Basic and an Upgraded EIDAP registration?

The Basic registration is what your vet/breeder/rescue group reports to EIDAP when they implant the microchip. An Upgraded registration is optional, and allows the pet owner to add information, such as an alternate contact, a vet clinic, and even a picture, for a small one-time fee.

Who should I list as an Alternate Contact?

We recommend that you list someone like a friend or neighbour as your alternate contact. A family member that lives nearby is also a good choice. Your alternate contact should be someone we can contact if we can't reach you, so it should definitely not be someone with the same phone numbers as the owner (i.e.: a spouse). We can list your spouse as a co-owner, if desired.

My pet's microchip is from another country or a different microchip company. Can I register it with EIDAP?

Absolutely! As it is not a microchip that EIDAP sold, you will need to complete the paid [Upgraded registration](#). Also, keep in mind that the microchip's prefix (the first three digits) will most likely lead to a different microchip company, so it's a very good idea to keep the registration up-to-date there as well.

How do I update my address on my registration?

You have a few options. You can [call us](#) during business hours and talk to one of our staff, you can [email us](#) with the required updates, or you can use our new [Address Update](#) form online. Be sure to have your pet's microchip number on hand.

I am travelling/moving abroad. What do I need to do?

Your first step is to visit your veterinarian. They will know what tests need to be done, and what vaccinations are required. You should also ensure that your pet's microchip registration is up-to-date and correct. Be sure to [update your address](#) with us as soon as possible as well!

Do EIDAP's microchips meet the ISO 11784/11785 standard?

Yes. Every microchip and reader we sell meet the ISO 11784/11785 standard required by most countries. For more information on ISO standards, please check out our [ISO page](#).

My pet is missing! What do I do?

We understand how stressful it is when your pet is missing, and we want to help! We have launched a [Lost Pet Notification](#) form online to help you get all the important information to us as quickly as possible. Be sure to let us know if your contact information has changed as well. We also recommend contacting your local Humane Societies, SPCA's, Animal Control agencies, and vet clinics in the immediate area to let them know that your microchipped pet is missing. The more people who know you're looking for your pet, the better!